

# Remote Monitoring for Mission Critical Fire Protection

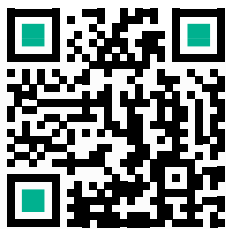


## Simplify with Next-Generation Monitoring!



### Monitoring by ORR Protection

In today's fast-paced world with rapidly evolving technologies, ensuring the safety and security of your business is paramount. At ORR Protection, we understand the critical importance of fire protection for your mission critical assets. **Our state-of-the-art remote monitoring solution** is designed to provide **proactive and real-time oversight of your fire protection systems** every minute of every day, no matter where you are.



*Remote Monitoring:  
Get a quote today!*

### Fire Protection Monitoring Services



Sprinkler/Tamper



Fire Alarm



Fire Trouble



Fire Supervisory



Low Battery



Power Failure



Carbon Monoxide



Elevator Monitoring

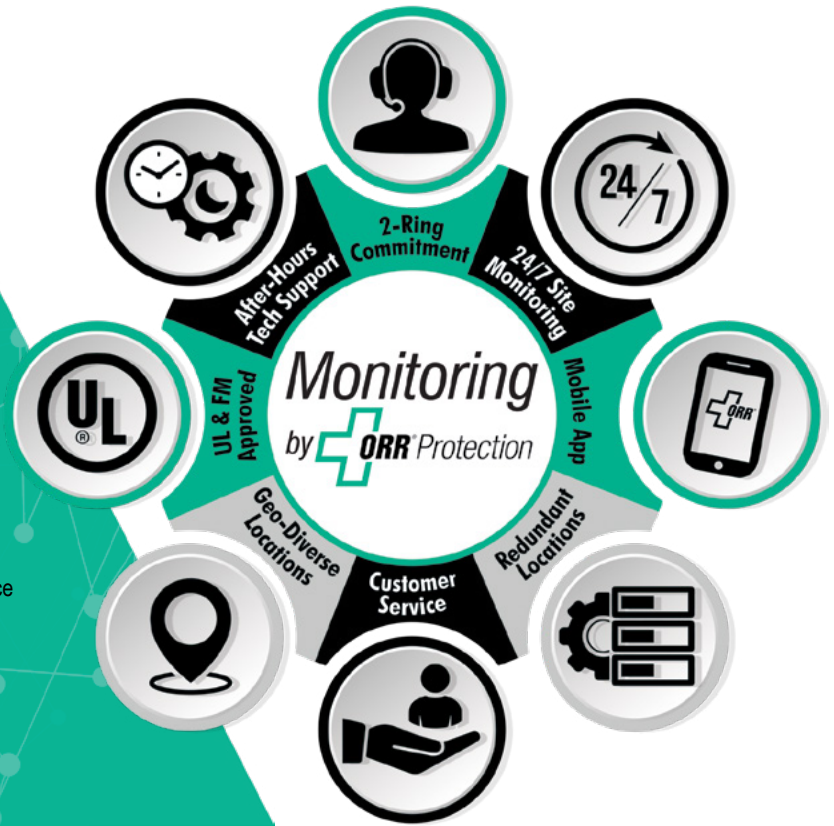


Area of Refuge

# The ORR Difference

At ORR Protection, we believe that not all monitoring companies are equal. We are uniquely positioned to provide **monitoring, testing, inspection, and maintenance** that go above and beyond.

- Real-time Monitoring** Receive instant alerts and notifications about your system with always-on surveillance of your fire protection infrastructure
- Enhanced Visibility** Gain unparalleled visibility into the performance and status of your fire protection systems through our intuitive tools
- Compliance and Reporting** Access reports on system performance, maintenance activities, and compliance status with support from a UL & FM-approved central monitoring station, ensuring industry regulations and standards while simplifying the audit process
- Mobile App** Monitoring in the palm of your hand



## 2-Ring Commitment



- ▶ Answered within two (2) rings of alarm communication transmission
- ▶ Dedicated intervention specialists to respond to alarms that matter most, reduce false alarms, and ensure business continuity
- ▶ Always-on monitoring customer service from ORR Protection

## Customer Service



- ▶ Highly trained and dedicated alarm agents
- ▶ Elite recruiting process
- ▶ Extensive training academy
- ▶ TMA Five Diamond Certification process
- ▶ Dedicated conversions team for hassle-free and stress-free onboarding and commissioning process

## 24/7 Site Monitoring



- ▶ Guaranteed monitoring at all contracted sites
- ▶ 24 hours a day, 7 days a week, 365 days a year
- ▶ Leveraging 20+ years of experience in monitoring

## Geo-Diverse Locations



- ▶ Fully redundant central stations located in Lake Forest, CA, and Irving, TX
- ▶ Strategic geographic placement to avoid total service disruption due to natural disasters, power shortages, or other external circumstances

## Mobile App



- ▶ Monitoring in the palm of your hand
  - ▶ AlarmAccount SMS automatically sends specified contacts a text message with a link to the web app after an alarm
  - ▶ Contact ID monitoring with device point ID is available on most systems
  - ▶ Subscribers can cancel or request dispatch with ease
- CHAT: *Subscribers can chat directly with emergency contacts in the app to relay important information about the incident*
- ON TEST: *Subscribers can place an account in or out of Test Mode to prevent accidental false alarms*

## UL & FM Approved



- ▶ UL 827, UL 827A, & UL 827B approved
- ▶ FM approved
- ▶ Certifications and listings: CA (ACO7829), TX (B13486, ACR2919), IL (127.001717), NV (NV20071044222), TX (B13486, ACR2919), AL (1456), TN (2206), VA (11-7288), UT (7714529-6501), MI (3601207982), FL (EF20000505), OK (AC1035), AZ (21585-0), OR (0148), DE (2009102033, CSRSL-0038), AR (CMPY0002994), MD (107-1445), and NYFD Approved

## Redundant Locations



- ▶ Provide full redundancy when needed most
- ▶ 24-hours of backup power to ensure continuity of service

## After-Hours Tech Support



- ▶ Available support for addressing monitoring faults
- ▶ Support for mobile AlarmAccount SMS app