**Remote Monitoring for
Mission Critical Fire Protection**

Monitoring
by **ORR®** *Protection*

**Elevate Your Asset Monitoring
with AI-Enhanced Monitoring
& Predictive Diagnostics**

Monitoring by ORR Protection

ORR Protection delivers proactive and real-time remote monitoring, intelligent fault detection, and predictive diagnostics for single-site facilities and large-scale operations. Our AI-enhanced monitoring platform integrates with fire suppression, detection, and alarm systems to provide proactive risk identification, automated compliance tracking, and machine learning-driven failure prevention.
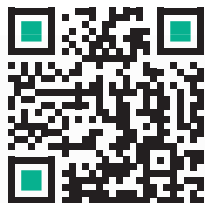
Enhanced Point ID Notification Feature

ORR Protection's Enhanced Point ID Notification system delivers precise, real-time identification of fire protection alarms, pinpointing the exact detector, device, or suppression system activation. This technology eliminates guesswork, accelerates response times, and ensures immediate corrective action for mission-critical environments such as data centers, telecommunications hubs, battery energy storage systems (BESS), power generation facilities, and industrial complexes.

Enhanced Contact ID Benefits for First Responders

- Detailed event categorization, including fire, smoke, supervisory, and trouble alarms.
- Dispatch centers that enable responders to arrive better informed and equipped.
- Geolocation tracking of alarm sources improves situational awareness and reduces response time.
- Integrates with municipal and industrial fire control centers for enhanced coordination and faster decision-making.

Scan Me ▶
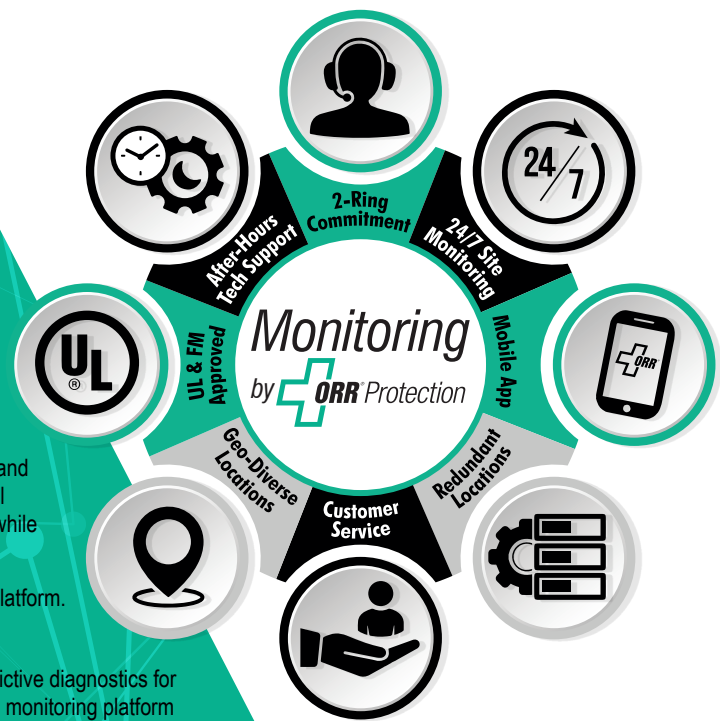
*Remote Monitoring:
Get a quote today!*

orrprotection.com/monitoring

ORR Protection | 2100 Nelson Miller Parkway | Louisville, KY 40223-2186 USA
Toll Free 800.347.9677 | NATIONAL ACCOUNTS 800.949.0011

The ORR Difference

At ORR Protection, we believe that not all monitoring companies are equal. We are uniquely positioned to provide **monitoring, testing, inspection, and maintenance** that go above and beyond.

NFPA 855 Remote Monitoring for Off-Gas Detection
▶ Detect off-gassing from lithium-ion battery failures at the earliest stage, allowing immediate intervention. Scalability across diverse applications, ensuring compliance with NFPA 855 and reducing operational risks.

Point ID Notifications
▶ Pinpoint the exact location of battery issues for faster troubleshooting and resolution.

Compliance and Reporting
▶ Access reports on system performance, maintenance activities, and compliance status with support from a UL & FM-approved central monitoring station, ensuring industry regulations and standards while simplifying the audit process

Mobile App & Push Alerts
▶ Instant alerts are sent to facility teams via an integrated mobile platform.

AI-Enhanced System Monitoring & Predictive Diagnostic
▶ Real-time system monitoring, intelligent fault detection, and predictive diagnostics for single-site facilities and large-scale operations. Our AI-enhanced monitoring platform integrates with fire suppression, detection, and alarm systems to provide proactive risk identification, automated compliance tracking, and machine learning-driven failure prevention.

Monitoring by ✚ **ORR** Protection

(Surrounding diagram labels: 2-Ring Commitment, 24/7 Site Monitoring, Mobile App, Redundant Locations, Customer Service, Geo-Diverse Locations, UL & FM Approved, After-Hours Tech Support)

2-Ring Commitment
▶ Answered within two (2) rings of alarm communication transmission
▶ Dedicated intervention specialists to respond to alarms that matter most, reduce false alarms, and ensure business continuity
▶ Always-on monitoring customer service from ORR Protection

Customer Service
▶ Highly trained and dedicated alarm agents
▶ Elite recruiting process
▶ Extensive training academy
▶ TMA Five Diamond Certification process
▶ Dedicated conversions team for hassle-free and stress-free onboarding and commissioning process

24/7 Site Monitoring
▶ Guaranteed monitoring at all contracted sites
▶ 24 hours a day, 7 days a week, 365 days a year
▶ Leveraging 20+ years of experience in monitoring

Geo-Diverse Locations
▶ Fully redundant central stations located in Lake Forest, CA, and Irving, TX
▶ Strategic geographic placement to avoid total service disruption due to natural disasters, power shortages, or other external circumstances

Mobile App
▶ Monitoring in the palm of your hand
▶ AlarmAccount SMS automatically sends specified contacts a text message with a link to the web app after an alarm
▶ Contact ID monitoring with device point ID is available on most systems
▶ Subscribers can cancel or request dispatch with ease
CHAT: *Subscribers can chat directly with emergency contacts in the app to relay important information about the incident*
ON TEST: *Subscribers can place an account in or out of Test Mode to prevent accidental false alarms*

UL & FM Approved
▶ UL 827, UL 827A, & UL 827B approved
▶ FM approved
▶ Certifications and listings: CA (ACO7829), TX (B13486, ACR2919), IL (127.001717), NV (NV20071044222), TX (B13486, ACR2919), AL (1456), TN (2206), VA (11-7288), UT (7714529-6501), MI (3601207982), FL (EF20000505), OK (AC1035), AZ (21585-0), OR (0148), DE (2009102033, CSRSL-0038), AR (CMPY0002994), MD (107-1445), and NYFD Approved

Redundant Locations
▶ Provide full redundancy when needed most
▶ 24-hours of backup power to ensure continuity of service

After-Hours Tech Support
▶ Available support for addressing monitoring faults
▶ Support for mobile AlarmAccount SMS app

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