ORR® Protection
Mission Critical Fire Protection Experts®

FIRE ALARM

DETECTION

SUPPRESSION

EXPLOSION PROTECTION
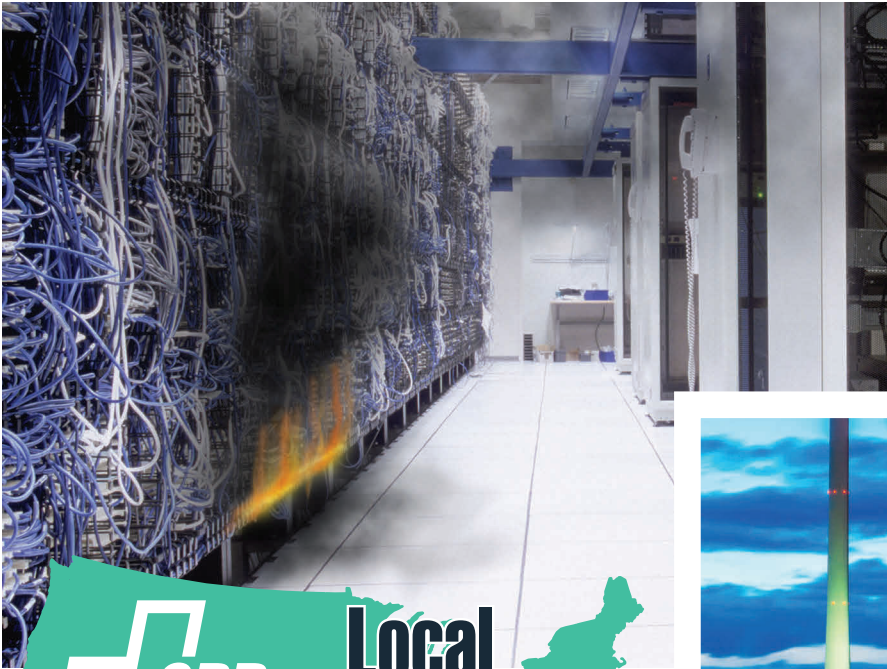
ORR®
Local
Regional
National

ORR® Corporation
Protecting People, Property and the Environment ®

History and Divisions

The ORR Corporation began in 1948 when Clark Orr, Sr. began selling industrial safety products from the trunk of his car. Nearly 70 years later, the family-owned company is still building upon the hard work of its founder—dedicated to providing protection for people, property, and the environment through ORR's three divisions:

ORR® Safety
Your Safety. Our Focus.®

Since its inception in 1948, ORR Safety has been passionate about protecting workers—providing people with equipment and services for all aspects of industrial safety, occupational health, industrial hygiene, and fire protection. As a distributor representing over 600 industry-leading manufacturers, we have proven programs for your business.

ORR® Protection
Mission Critical Fire Protection Experts®

In 1971, ORR expanded beyond safety distribution to establish one of America's first fire suppression companies. Specializing in custom fire protection for mission critical business processes, some of the largest and most successful companies in the world trust ORR with their property—including over 65% of the Fortune 100.

INSPECTION LOGIC
Division of ORR Corporation

In 1991, ORR applied its passion for protection to the environment. Through the development of information technology for fugitive emissions optimization and management, ORR became the leader in LDAR software for reducing harmful air emissions.

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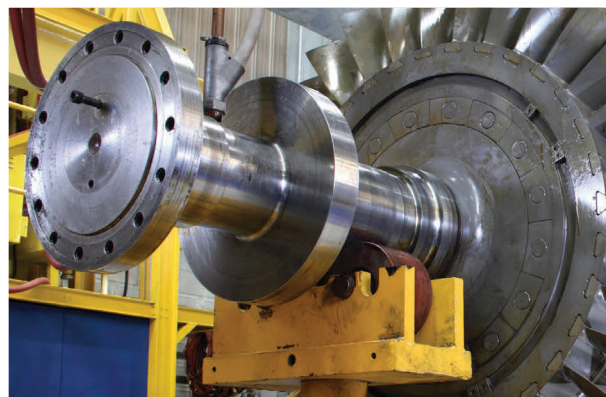
ORR is the leading expert in custom fire protection for mission critical business processes.

Who we are

- The largest privately owned fire and safety company in the nation, protecting over $25 billion worth of assets against fire
- The first ISO 9001:2015 Certified fire protection company in the country
- North America's largest installer of air sampling smoke detection systems

Furthering our reputation for innovation, ORR Protection Systems utilizes the latest technology—along with state-of-the-art, web-based tools—to create an integrated information management system to provide you with:

- Online access to inspection reports
- Standard reporting formats
- Critical information regarding all your fire systems

To better understand why ORR has grown into the leading service provider for high value asset and mission critical fire protection, we divide ORR Protection Systems into three key areas of focus:

Protection

Since our formation in 1971, a fire protection system designed, installed, and serviced by ORR has never failed to suppress a fire. That is confidence you can always count on.

Service

ORR ensures that your company is continuously prepared to guard the life safety of your employees as well as protect your mission critical business processes, avoiding costly downtime.

Online Reporting

ORR's online integrated information management system and inspection technology allows you easy and fast access to critical system information—increasing accuracy, thoroughness, and consistency.

Continue reading for a more in-depth breakdown of each of these three areas...

Critical Fire Protection

ORR® Protection
Mission Critical Fire Protection Experts®

Protection

Since our formation in 1971, a fire protection system designed, installed, and serviced by ORR has instilled a confidence you can always count on. To accomplish this, ORR has aligned itself with the industry's premier manufacturers of fire detection, alarm, and suppression systems:

ORR's Premier Partners

ANSUL · FENWAL Protection Systems · KELTRON www.keltroncorp.com · RKI INSTRUMENTS

CHEMETRON Fire Systems™ A UTC Fire & Security Company · Fike · Kidde Fire Systems · SPECTREX INC. WORLD LEADER IN FLAME DETECTION

CHEMGUARD · FIRETRACE AUTOMATIC FIRE SUPPRESSION SYSTEMS · MARIOFF A UTC Fire & Security Company · SECURIPLEX

DET-TRONICS United Technologies · Gamewell FCI FIRE CONTROL INSTRUMENTS · NOTIFIER · VESDA by xtralis

ECS Engineered Corrosion Solutions · IEP TECHNOLOGIES INDUSTRIAL EXPLOSION PROTECTION · PROTECTOWIRE FireSystems · Victaulic Vortex fire suppression system
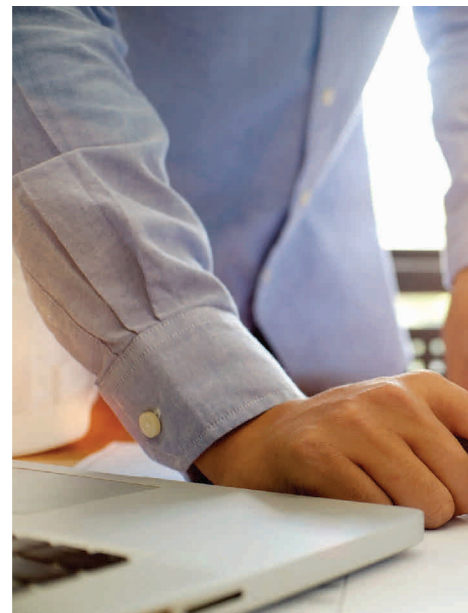
Systems Selection and Design

With over 20,000 systems designed and installed, ORR's design team is second to none. NICET Level IV certified designers, in-house Fire Professional Engineer (F.P.E.), ISO 9001:2015 Quality standards, and internal quality control requirements ensure your company's fire protection systems meets all applicable codes and standards.
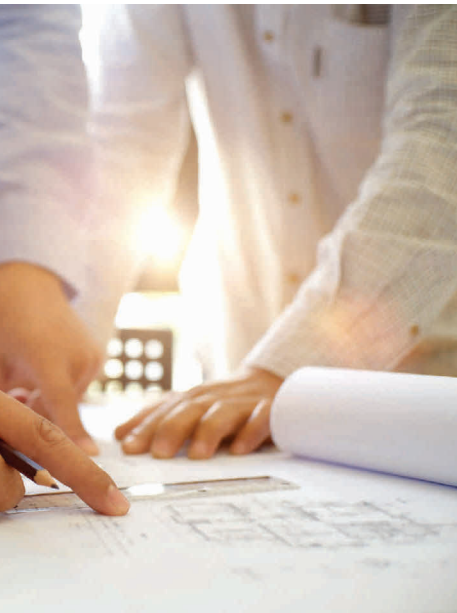
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INSTALLATION

NING

QMS Registered to ISO 9001:2015
Certificate No.: 17-096053.1Q

Suppression Systems

- FM200 / HFC-227 / FE-227
- FE-25 / ECARO-25
- FE-13
- Foam
- Halon 1301 Support
- Halon Replacement Systems
- HI-FOG Water Mist
- High and Low Pressure CO_2
- In-Cabinet
- Inergen / Argonite
- Novec 1230 / Sapphire

Detection and Alarm Systems

- Conventional Hardwired Systems
- Intelligent Addressable Systems
- Emergency Voice Alarm Systems
- Networked and Integrated Systems
- Linear Heat Detection
- Mass Notification

High Sensitivity Smoke Detection Systems

- Air Sampling Smoke Detection

Specialty Systems

- Explosion Suppression and Relief Venting
- UV / IR Flame Detection Systems
- Fixed Gas Detection
- Water Leak Detection

Sprinkler Corrosion Mitigation Planning

- Corrosion Investigation and Identification
- Proposed Mitigation Plan
- Corroded Sprinkler System Repairs
- Nitrogen Generator Systems

Experts!

ORR Protection
Mission Critical Fire Protection Experts ®

Service and Repairs

Many companies use a variety of fire protection systems to guard against dangers that could imperil workers and cripple business operations. With multiple variables at play, it is reasonable to question if your fire systems are ready to perform if needed.

Currently, all over the country, companies of all sizes trust ORR to service and maintain fire systems to protect their most valuable assets and mission critical processes. In fact, over the past 45 years, our service team has consistently provided unmatched performance in emergency response, repairs and modifications, along with overall system maintenance. Today, we inspect, test and maintain over 30,000 systems nationwide.

As an industry leader in innovation, ORR moved beyond the basics offered by most providers, developing a unique service system process. Our single point of contact provides fast and efficient customer service—designed to empower our customers with the support and tools to:

- Turn ordinary fire system maintenance into a way to lower cost and risk, increasing operational excellence

- Lower the time spent managing the inspection, testing, and maintenance of fire systems

- Lower overall costs by fixing any system problems on the first service call

- Allow for instant access to reports and other critical documents needed to effectively manage facilities

EMERGENCY SERV

MODIFICATIO

ONE Call
ONE Contact
1 Solution
NATIONWIDE

The ORR Service System

A comprehensive service agreement with ORR Protection offers you a path to standardize fire system inspection, testing, and maintenance operations throughout all of your facilities. Whether it is local, regional, or national, ORR's service system provides your company with:

Experience Where and When It Counts

- Average ORR field technician has over eight years of experience
- Trained, licensed, and certified by the manufacturers
- Required to meet ISO 9001:2015 Quality standards

Single-Point-Of-Contact

- One service coordinator has the capacity to manage all of your fire systems across the country
- Providing consistency and work-flow efficiencies nationwide
- Resulting in time and financial savings

Service Effectiveness

- Field technicians are strategically placed with fully-stocked service vans for rapid emergency response
- Technicians have instant access to past inspection and maintenance history
- This equates to faster response and better overall service

ISO 9001:2015 Quality Standards

In any operation, the quality of the work completed is significantly impacted by the skill of the individual performing the work. At ORR, all aspects of our operations (sales, project management, design, back-office, service) are structured to meet the newest ISO-9001:2015 Quality standards.
QMS Registered to ISO 9001:2015 Certificate No.: 17-096053.1Q

Available 24/7

We are committed to you—24 hours a day, 7 days a week.

ORR®*Protection*
Mission Critical Fire Protection Experts®

Online Reporting

NetREPORT forever changed the fire protection inspection industry with the introduction of a comprehensive inspection automation system powered by InspectionLogic. Utilizing the latest in handheld computers—combined with NetREPORT's state-of-the-art, internet-based inspection, testing and maintenance software—this innovative technology adds value to ORR's service by combining three powerful elements; paperless data collection during inspections, a secure SQL server database, and web-based document management.

Is your fire inspection provider behind the times?

- Handwritten paper forms
- No on-site verification
- Regular mail

Online Access to Reports 24/7

Accurate, Compliant Inspections
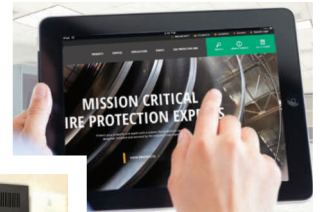
On-Site Verification

Next Generation:
Inspection, Testing & Maintenance System

- Accurate Inspections
- Easy to Read Reports
- Online Access to Reports
- Standard Reporting Format

Do you know the answer to these 5 questions?

1 Do you have a high level of confidence in the accuracy of your inspection reports?

2 Are you confident that each and every inspection is compliant with all local, state and national fire codes?

3 Do you know if your fire protection systems are actually being inspected and tested?

4 Do you receive all your inspection reports in a standard, easy to read format?

5 Do you have an easy report and document management system with instant access to all your inspection reports, invoicing, as-built drawings, and other documents?

800.347.9677
orrprotection.com

Innovative...
Work Processes Supported

...how it works

NetREPORT provides you with the confidence that your fire protection system meets all local, state, and national fire codes.

Accuracy

Once ORR's fire protection system bar code has been scanned, NetREPORT's customized software takes the ORR field technician through systematic detailed inspection instructions. This ensures that a thorough and accurate inspection is completed. It also maintains a current inventory of your components.

Code Compliance

Through NetREPORT's software, the field technician is presented with inspection instructions to meet all applicable fire codes. The software also incorporates ORR's own ISO 9001:2015 work instructions and operating procedures.

Inspection Accountability

Not all fire protection service providers are consistent when performing and documenting inspections. All tasks must be completed and all failures logged. Included are the reasons why the component failed and what actions were completed or need to be taken in the future. All of this information appears in your service report.

Standard Reporting Format

After each inspection is reviewed by a supervisor, a readable, standardized report is created for each system inspected or serviced. You will no longer have to deal with hard to read handwritten reports in multiple formats that can be confusing to interpret.

Reports and Document Management

After each inspection is reviewed by a supervisor, a readable, standardized report is created for each system inspected or serviced. You will no longer have to deal with hard to read handwritten reports in multiple formats that can be confusing to interpret.

Protecting over **30** BILLION WORTH of assets

NetSITE

by Technology!

ORR® Protection
Mission Critical Fire Protection Experts®

Reporting Online NetSite Access

NetSITE provides secure, online access to all critical information related to any fire protection system at any facility or site serviced by ORR. Our in-house software developers utilize cutting-edge, web-based technology to provide you with instant access to your complete installation, inspection, and service history. NetSITE saves you valuable time, reduces department workload, and assists you in meeting reporting requirements for NFPA, OSHA, state and local fire marshals, insurance companies, and other corporate needs.

FAST • EASY • SECURE • 24/7 ACCESSIBLE

Instant Access Anywhere, Anytime

Through our online portal, you have 24/7, fast-and-easy access to complete historical files for any system at any facility. Designated personnel from your company have predetermined levels of security clearance to access specified records. This information is designed to save your department countless hours and ensure that what you need is where you can find it, when you need it.

All Documentation Online for all fire protection systems, located in any facility across the country.

- Never lose reports and reduce workload
- Identify patterns and trends
- Track down obsolete or recalled equipment

Get instant access to all your:

- Inspection Reports
- Proposals/Pricing
- Invoices
- System Drawings
- Project Documents
- Owner's Manuals

SITE INVENTORY

FAILURE TREND REPORT

9

NetSITE helps
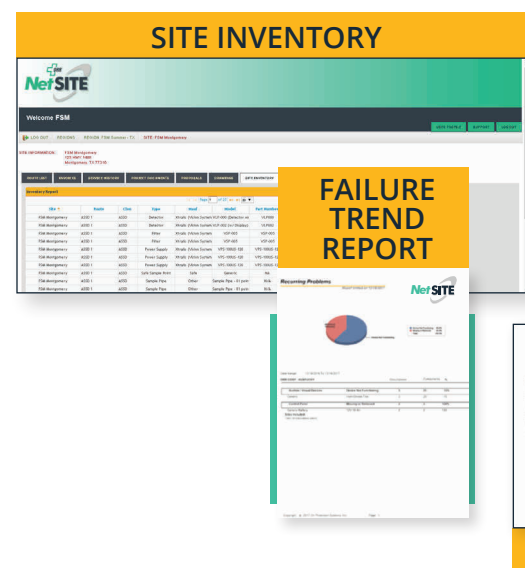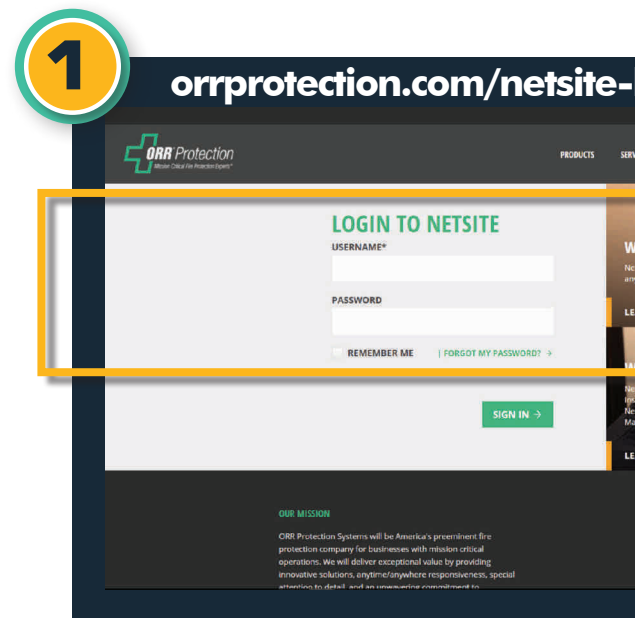
As easy as 1-2-3

We have integrated levels of security allowing you to control access to site/system information by...

Single location ▪ **District/Region** ▪ **All sites company wide**

2 Select location you wish to view.

3 View and/or Export documents and reports for each fire system/location.

PROJECT DOCUMENTS

SERVICE HISTORY

PROPOSALS

INVOICES

DRAWINGS

put you in Control!

ORR® Protection
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ORR's Nationwide Fire Protection Program

Companies with facilities all across the United States need ONE central fire protection vendor to provide a full range of services—regardless of location.

ONE Call

Eliminate the need to manage multiple vendors and contacts for your new systems, inspections, testing, maintenance, and 24-hour emergency service.

ONE Contact

Your dedicated National Account Coordinator will be your single point of contact—personally managing the process of ensuring that your systems are ready to perform.

ONE solution

Experience seamless nationwide fire protection tailored to your specific needs. We handle it all so you can focus on regular operations with the peace of mind of being protected.

ONE Call
ONE Contact
1 Solution
NATIONWIDE

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800.347.9677
NATIONAL ACCOUNTS
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